

NEVADA GAMING CONTROL BOARD

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A.G. BURNETT, Chairman SHAWN R. REID, Member TERRY JOHNSON, Member

July 9, 2015

NETWORK SPECIALIST II

Unclassified Open Competitive

This is an open competitive recruitment, open to all qualified persons.

Recruiting For:

A permanent full-time vacancy located at the Gaming Control Board, Administration Division, Carson City, Nevada.

The Position:

Under direction of the Systems Manager this position is responsible for enterprise IT operations involving systems administration, network administration, computer and application support, video conferencing support, as well as help desk support for all agency offices. This position requires strong technical skills relating to above responsibilities, good customer service skills, good oral and written communication skills, as well as the ability to quickly and independently learn new technologies. Candidates should have a combination of professional experience in an enterprise IT environment, education in IT, and industry certifications.

Description:

This position will be heavily involved in the administration and support of all agency IT data centers and networks including LAN, WAN, and DMZ, and VPN. Incumbents will be deploying and managing switches, routers, firewalls, WAN accelerators, VPN concentrators, and other networking equipment. The Incumbent will be deploying and managing various Windows and Linux servers, both on physical server hardware or within a VMware vSphere Cluster. The Incumbent will also have primary support and administration responsibility for the Board's video conferencing systems.

This position will be heavily involved in the administration of various IT systems and applications for all agency locations. The Incumbent will need to administer a Microsoft ecosystem of services and applications including Active Directory, Exchange, SharePoint, SQL Server, DNS, DHCP, WDS, WSUS, Web, File and Print. The Incumbent will be responsible for datacenter backup and recovery using Symantec Backup Exec, as well as contribute to the continuous improvement of IT security, disaster preparedness and recovery.

This position will also be heavily involved in the day to day operations of the IT help desk. The Incumbent will be providing technical support and customer service to all agency users by phone, email, and desk side. The Incumbent will need to manage a computing environment of Windows desktops, laptops, tablets, Apple and Android mobile devices, HP and Xerox network printers and copiers, Avaya and ShoreTel telecom equipment, Polycom video conference equipment, and a variety of productivity software such as Microsoft Office.

Primary Requirements:

Candidates must meet or exceed the following experience levels: 5 years of supporting and managing large video conference systems, 5 years of network and server administration, 5 years of datacenter virtualization, 5 years of enterprise network security, 5 years of backup and disaster recovery, 5 years of help desk and desktop support.

Candidates must also be able to demonstrate proficiency with Windows and Linux operating systems, VMware vSphere, Active Directory, Microsoft Exchange, Microsoft SharePoint, HP and Dell server and workstation hardware and Juniper network equipment.

Other Requirements:

- Excellent customer service skills
- Extensive knowledge of computer technology
- Extensive knowledge of video conferencing systems technology
- Ability to identify and solve complex problems quickly and logically
- · Ability to establish and maintain effective working relationships with staff
- Ability to communicate effectively, verbally and in writing
- Ability to take directions and follow policies and procedures
- Flexibility to work weekends and afterhours as needed

Knowledge of: Principles, organization, planning, project management, and current computer industry technology and practices; principles of information systems design

Top 5 required technical skills:

- 1. Polycom video conference systems
- 2. Windows and Linux Operating Systems
- 3. VMware vSphere
- 4. Juniper Network Equipment
- 5. Symantec BackupExec

Education and/or work experience:

Graduation from an accredited college with a Bachelor's degree in computer science, information systems, or closely related field. Five years of professional IT experience in the fields detailed under the "Primary Requirements" section above, or an equivalent combination of education, certification, and experience.

Salary Range: \$41,770 - \$69,616 Employer-Paid

\$47,617 - \$79,362 Employee/Employer

How to apply:

All applicants who meet the minimum qualifications are eligible to apply for this position and may do so by completing an application on the Nevada Gaming Control Board website @www.gaming.nv.gov.

Only applications submitted through the website will be accepted.

Applications will be accepted until recruitment is satisfied.

The Nevada Gaming Control Board is an equal opportunity employer.