



STATE OF NEVADA
Department of Administration
Division of Human Resource Management

CLASS SPECIFICATION

<u>TITLE</u>	<u>GRADE</u>	<u>EEO-4</u>	<u>CODE</u>
OPERATIONS MANAGER, FOOD SAFETY	40	A	10.521

Under administrative direction, the Operations Manager, Food Safety is responsible for planning, organizing and directing the day-to-day statewide operations of the investigative and health inspection programs and administrative functions, and performs duties of the Executive Director in his/her absence or as requested.

Evaluate agency performance in meeting program and operational objectives; evaluate agency processes, funding, and resource allocations; establish timetables, controls, and program performance standards; provide written and oral reports on overall operations to the Executive Director and/or Dairy Commission and make recommendations for improvement.

Supervise professional staff engaged in investigation and health/sanitation inspection of dairy operations and agency administration; develop and communicate work performance standards consistent with principles of effective management; evaluate the performance of subordinate staff; counsel and discipline staff as appropriate; recommend personnel actions and prepare supporting documentation.

Develop and approve agency investigation and health/sanitation inspection schedules; monitor performance to ensure investigations and inspections are documented adequately for the administrative compliance process and performed in a timely manner; ensure compliance with federal and State statutes, regulations, and codes of dairy operations in the State; analyze and develop proposals for changes to State laws and regulations related to dairy operations.

Determine levels of certification for laboratories and individual analysts and laboratories based on review findings; determine required corrective actions and conduct follow-up reviews and training to evaluate whether corrections have occurred, and certification has been achieved.

Gather and present evidence in the prosecution of dairy law violations; conduct and preside at hearings for license revocation and promulgation of regulations.

Prepare detailed reports for the purpose of justifying administrative sanctions, penalties and determinations; participate in negotiations regarding the settlement of administrative complaints filed by the Dairy Commission against licensees; evaluate license applications for presentation to the Dairy Commission to ensure State licensing requirements are met.

Represent the Commission at various meetings, conferences and public hearings to present Commission policies, procedures and practices; meet with industry representatives to interpret and discuss Dairy Commission activities; respond to information requests on dairy and Dairy Commission related matters such as marketing, minimum price orders, and federal and State laws and regulations.

Act as the State Representative for the Department of Agriculture on various conferences and committees.

Ensure the inspection program and laboratory functions are funded and staffed, and services are maintained; evaluate the functionality and life expectancy of laboratory and inspection equipment and schedule for replacement; ensure equipment is calibrated and functioning properly.

Participate in developing and monitoring the program budgets; monitor and approve expenditures within approved limits; initiate work plan adjustments as needed; oversee collection of assessments and delinquent accounts.

Perform related duties as assigned.

MINIMUM QUALIFICATIONS

INFORMATIONAL NOTE:

- * Any person licensed as an Environmental Health Specialist in another state or by the National Environmental Health Association (NEHA) must obtain and maintain a certification of registration by the Nevada State Board within six months of appointment and as a condition of continuing employment.

EDUCATION AND EXPERIENCE: Licensure as an Environmental Health Specialist and seven years of experience performing professional environmental health duties for a regulatory environmental health agency; **OR** two years of experience as an Environmental Health Specialist IV in Nevada State service; **OR** four years of experience as an Environmental Health Specialist III in Nevada State service. *(See Informational Note)*

ENTRY LEVEL KNOWLEDGE, SKILLS AND ABILITIES (required at time of application):

Working knowledge of: personnel regulations related to supervision; standard compliance investigative techniques; administrative regulations, policies and procedures related to supervision of subordinate staff and budget development and maintenance. **General knowledge of:** federal and State regulations related to health and safety of dairy farms, plants and interstate shipment of milk. **Ability to:** plan, organize, coordinate, and evaluate the work of subordinate staff in conducting detailed investigations; analyze and evaluate situations, factors and conflicting evidence to reach and present sound conclusions; establish and maintain effective and cooperative working relationships with agency staff, representatives from other agencies, government officials, employers and professionals in the community; organize material, information, workflow and personnel in a systematic way to optimize efficiency; negotiate and exchange ideas, information and opinions with others in order to arrive jointly at decisions, conclusions or solutions. **Skill in:** preparing detailed reports for the purpose of justifying administrative sanctions, penalties and determinations; training, supervising and evaluating the performance of assigned staff; developing, implementing and interpreting a variety of rules, policies and procedures; math computations including addition, subtraction, multiplication, division, ratios and percentages; reading, interpreting and applying complex laws, regulations, guidelines and legal documents; writing grammatically correct, concise and understandable correspondence and reports; recognizing training needs and providing specific training; recognizing employee strengths and weaknesses and assigning work appropriately; recognizing program needs and requirements, and implementing changes as needed; coordinating the completion of public health projects and the resolution of public health issues.

FULL PERFORMANCE KNOWLEDGE, SKILLS AND ABILITIES (typically acquired on the job):

Detailed knowledge of: organizational structure, functions, processes, and applicable regulatory requirements in the Dairy Commission; State administrative regulations, policies and procedures related to supervision of subordinate staff and budget development and maintenance; federal regulations related to pricing milk. **Working knowledge of:** current principles and practices of administration including management and supervision, budgeting and fiscal management, and personnel administration; federal and State regulations related to health and safety of dairy farms, plants and interstate shipment of milk; legislative process sufficient to draft legislation. **General knowledge of:** federal regulations related to pricing milk. **Ability to:** explain procedures and requirements for compliance with agency policy; set priorities to accurately reflect the needs and goals of the Dairy Commission staff operation. **Skill in:** preparing comprehensive management analyses, reports and recommendations; making compliance determinations, enforcing federal and State laws; negotiating and formulating compliance resolutions; developing, implementing and interpreting a variety of rules, policies and procedures applicable to dairy programs; speaking publicly and representing the agency.

This class specification is used for classification, recruitment, and examination purposes. It is not to be considered a substitute for work performance standards for positions assigned to this class.

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ESTABLISHED: 6/1/02R

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