

Joe Lombardo  
Governor



Joy Grimmer  
Director

Bob Ragar  
Deputy Director

Bachera Washington  
Administrator

**STATE OF NEVADA**  
**DEPARTMENT OF ADMINISTRATION**  
***Division of Human Resource Management***  
515 E. Musser Street, Suite 101 | Carson City, Nevada 89701  
Phone: (775) 684-0150 | <http://hr.nv.gov> | Fax: (775) 687-9085

**MEMORANDUM**  
**HR#04-25**

January 10, 2025

**TO:** DHRM Listserv Recipients

**FROM:** Bachera Washington, Administrator *Bachera Washington*  
Division of Human Resource Management

**SUBJECT:** ADVANTAGE 2 SYSTEM OUTAGE

---

Due to ongoing system outages and technical difficulties, there will be a delay in processing of longevity payments, as well as any other payroll activities. DHRM, OCIO, and OPM are actively working to resolve these issues, and we will actively resume processing as soon as the system is fully functional.

At this time, there is no action required by you or your department. We will provide an update as we receive more information and will notify departments once the system is back up and functional.

We appreciate your patience as we resolve these issues and apologize for any inconvenience this may cause. Thank you for your understanding and patience during this time.