Lee-Ann Easton Administrator



STATE OF NEVADA DEPARTMENT OF ADMINISTRATION Division of Human Resource Management 100 N. Stewart Street, Suite 200 | Carson City, Nevada 89701 Phone: (775) 684-0150 | <u>http://dop.nv.gov</u>

MEMO PERD #04/13

February 6, 2013

- TO: Department Directors Division Administrators Agency Personnel Liaisons Agency Personnel Representatives
- **FROM:** Lee-Ann Easton, Administrator *Lee Ann Easton* Division of Human Resource Management
- **SUBJECT:** 2013 Nevada Employee Exit Survey

The Division of Human Resource Management (DHRM) believes that employees who choose to leave their jobs can provide valuable feedback to help improve the work environment. Employee turnover can result in negative consequences for State departments and agencies including costs related to increased recruitment and training and indirect impacts such as lost productivity and lower morale. Through the online 2013 State of Nevada Employee Exit Interview Survey, DHRM plans to continue to solicit anonymous comments and responses from employees that have voluntarily left State service or transferred to other State agencies. Results have been provided on a quarterly and annual basis to agencies. Listed below are guidelines to distribute the survey:

- Survey data will be collected entirely through an online survey tool. When employees tender their resignation or provide notice of their intent to move to another agency, the agency should provide the attached memo. The memo includes the online survey address for the employees to access the survey;
- If an employee wishes to take the survey on paper, an agency personnel representative should collect the paper survey and enter the data online;
- Surveys should be solicited from employees voluntarily leaving State service;
- Surveys should be solicited from employees moving from one State agency to another;
- Survey results will be provided to agency management and human resources staff on a quarterly and annual basis;

If you have any questions regarding the Nevada Employee Exit Survey, please contact Christine Ripley at (775) 684-0148 or <u>cripley@admin.nv.gov</u>.

Thank you for your participation and please let us know if you have additional suggestions for improving the Exit Survey.

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Jeff Mohlenkamp Director

Lee-Ann Easton Administrator



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MEMORANDUM

TO: Nevada State Employee

FROM: Lee-Ann Easton, Administrator *Lee - Ann Easton* Division of Human Resource Management

SUBJECT: 2013 CONFIDENTIAL EXIT INTERVIEW SURVEY

I would like to take a moment to thank you for your service to the State of Nevada. As you are now leaving state employment or moving to another state agency, I am requesting your participation in completing the online <u>Exit Interview Survey</u>. The purpose of this survey is to evaluate the level of satisfaction you experienced while working for the State of Nevada and your agency. The survey asks specific questions both internal to the agency you worked for as well as State employment in general.

Your identity is not linked to your survey responses. Your agency will only receive summary reports that compile responses from all employees leaving the agency.

Survey information will be used by your agency's management to assess the quality of their work environment and identify training needs. The Division of Human Resource Management will use this information to assess the overall satisfaction of employees leaving State service or changing agencies, make recommendations for change when appropriate, and assist departments and agencies with specific challenges in their work environments.

Should you wish to fill out a paper copy of the survey instead, please contact a member of your agency personnel staff or by printing it using the following link <u>Exit Interview</u> <u>Survey Paper Version</u>.

Again, thank you for your service and for helping make the State of Nevada an even better place to work.

LE:cr/tp